

 Pro Rail Services Ltd.	Pro Rail Services Ltd	POL-14 Issue1
	Code of Conduct Policy	

This Code of Conduct is designed to provide guidance about what is expected from you in your daily work and in your dealings with clients, colleagues and the general public.

We are committed to the highest standards of safety performance, business ethics, appropriate behaviour and operating to Network Rails Life Saving Rules to help achieve our shared vision of getting “Everyone Home Safe Every Day”

Behaviours

- Challenging - Always challenge unethical and unsafe behaviour. Use feedback to enhance innovation, safety and performance.
- Collaborative - Work together as one team and support each other to do the right thing. Be inclusive and promote diversity.
- Accountable - Work diligently, openly and honestly, with a positive attitude and be willing to take responsibility for your own actions.
- Customer driven - Put yourself in other people’s shoes and respect your customers and everyone you work with.

It shall be the responsibility of all employees to:

- Attend work in a condition where you can carry out your duties safely and effectively.
- At all times be clean and smart and wear the appropriate PPE
- Be fully aware of all relevant Safety, Health and Environmental instructions necessary to carry your work safely
- Act in a professional courteous manner always.
- Act with dignity and treat all others with dignity and respect.
- Work in accordance with the terms and conditions of your contract of employment and job description.
- Understand and apply the Life Saving Rules and Pro Rail Services Ltd rules, policies and procedures.
- Be committed to delivering quality services to all.
- Understand and act in accordance with this code of conduct

Managing Director



Date: 04/06/2025